

Borrower/Co-Borrower Name

Account Number

To facilitate the Missing Payment research, please complete all applicable fields and provide valid Proof of Payment to Specialized Loan Servicing via Email, Mail or Fax to our Customer Support Department:

SLS Email Address: customer.support@sls.net
 SLS Mailing Address: Specialized Loan Servicing LLC
 P.O. Box 636005
 Littleton, CO 80163-6005
 SLS Fax Number: 1-720-241-7218

Upon receipt SLS will incorporate the information provided below to assist in researching your request.

Missing Payment Information

Payment amount:	Payment date:	Payment method:
What is being questioned or asked to be reviewed:		If found , apply to (e.g. Monthly Payment, Principal Curtailment, Escrow)
Proof of Payment type (see below instructions):		

If Missing Payment was Made to Prior Servicer

Prior servicer name:	Was the payment made to the prior servicer before or after the service transfer?
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Contact Information

Borrower Name:	Co-Borrower Name:
Borrower Home Phone:	Co-Borrower Home Phone:
Borrower Cell Phone:	Co-Borrower Home Phone:
Borrower Email:	Co-Borrower Email:
Mailing Address:	Mailing Address:

Important Message: It may be necessary for Specialized Loan Servicing to contact you regarding your missing payment research request via email, text, and/or auto-dialer.

Do you authorize Specialized Loan Servicing to contact you using the above listed information regarding your mortgage account?

Yes, I authorize No, I do not authorize

Proof of Payment Instructions

Proof of Payment may be sent via Email, Mail or Fax to:

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 Littleton, CO 80163-6005
 SLS Fax Number: 1-720-241-7218

Proof of Payment must be a PDF or Word document and may not be a screenshot or photo.

Proof Type	Valid	Invalid
Check Copies	<ul style="list-style-type: none"> ➤ Copy of the front and back of the cashed check Must contain deposit date and institution information on the back of the check ➤ Copy of unedited bank statement containing all relevant transactions and account detail. All pages of the bank statement shall be included due to banks' varying display of deposits, withdraws, Non-Sufficient Funds, and/or adjustments in separate sections of the bank statement. <p>Note: Due to banks varying when they debit their customer's accounts, both items above are required</p>	<ul style="list-style-type: none"> ➤ Copy of the front of the check only or ➤ Copy of the back without appropriate endorsement. ➤ Incomplete Bank Statement
Automatic Clearing House (ACH) or Bank Account Debits (ACI Payments)	<ul style="list-style-type: none"> ➤ Associated confirmation number ➤ Copy of unedited bank statement containing all relevant transactions and account detail. All pages of the bank statement shall be included due to banks' varying display of deposits, withdraws, Non-Sufficient Funds, and/or adjustments in separate sections of the bank statement. <p>Note: If the item is processed and the bank statement has not yet been made available, please request your bank or financial institution to provide a letter on bank or financial institution letter head with the following detail:</p> <ul style="list-style-type: none"> ➤ Statement referencing the date and amount when the item was paid to SLS 	<ul style="list-style-type: none"> ➤ Incomplete Bank Statement
Bank Bill Pay	<ul style="list-style-type: none"> ➤ If electronically sent: Copy of unedited bank statement containing all relevant transactions and account detail. All pages of the bank statement shall be included due to banks' varying display of deposits, withdraws, Non-Sufficient Funds, and/or adjustments in separate sections of the bank statement. ➤ If check: requires above and copy of front and back of cashed Bill Pay check. Must include bank endorsements <p>Note: Due to banks varying when they debit their customer's accounts, both items above are required.</p>	<ul style="list-style-type: none"> ➤ Copy of the check only ➤ Copy of the statement only (if Bill Pay by check)
Wires	<p>All wire confirmation information:</p> <ul style="list-style-type: none"> ➤ Wire number ➤ Wire Account Number ➤ Copy of wire transfer detail from sending bank ➤ Date ➤ Amount 	<ul style="list-style-type: none"> ➤ Failing to provide wire number
Western Union (Money Orders)	<ul style="list-style-type: none"> ➤ Copy of receipt showing WU payment sent ➤ Copy of front and back of cashed money order ➤ Copy of electronic transaction from place of purchase (e.g. Walmart) 	<ul style="list-style-type: none"> ➤ Only receipt of money order purchased is invalid.